



My Confidence. My Freedom. MyBaxter.

Did you know that you can use both Mobile Ordering and the **MyBaxter** Patient Portal to order PD supplies?

We are taking the guesswork out of placing your PD supply order. You now have two great ways to order supplies!

To register, learn more, or watch training videos, please visit pdempowers.com/mybaxter and pdempowers.com/mobile-ordering



Mobile Ordering and the MyBaxter Patient Portal

Feature	Mobile Ordering	MyBaxter Patient Portal
Login Credentials	✓ 4 digit PIN	✓ Username and password
Mobile Compatibility	✓ Yes	✓ Yes, as well as laptop, desktop, and tablet compatibility
Order Confirmation	✓ Yes	✓ Yes, including past order history
Order Placement	✓ Scheduled Orders	✓ All order types [except travel orders]
Order Reminders	✓ Email or SMS [text]	✓ Email or SMS [text]
Announcements [route changes, holidays, weather delays, etc.]	✓ Yes	✓ Yes
Tips/Training	✓ Via Help and FAQs	✓ Via WalkMe [click by click navigation support]
Order Deadline	✓ Place your order until midnight on your order due date	✓ Place your order until midnight on your order due date

Additional features of the MyBaxter Patient Portal

Feature	MyBaxter Patient Portal
Order History	✓ 12 month view
Split Shipment	✓ Full transparency to split shipments
Order Tracking	✓ Orders will show your delivery window once the route is scheduled [including UPS]
Prescription View	✓ Prescription is viewable within the portal
Delivery Calendar View	✓ 3 & 6 month view
Live Chat	✓ Chat live with a representative from HomeCare Services for help with questions
Spanish Language	✓ Available in Spanish

Baxter *Empowers.*

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