

**Baxter**

# My Patients. My Mission. MyBaxter.

**MyBaxter Portal** - a PD Management Tool for dialysis providers and patients to manage PD supplies, delivery schedules, and more — at <https://mybaxterid.baxter.com>.

**MyBaxter** offers numerous benefits, including:

- The ability to place or check the status of an order in 5 minutes or less
- Place your order up until midnight local time on your order due date
- Spanish language version available
- Chat live with a representative from HOMECARE SERVICES if you have questions



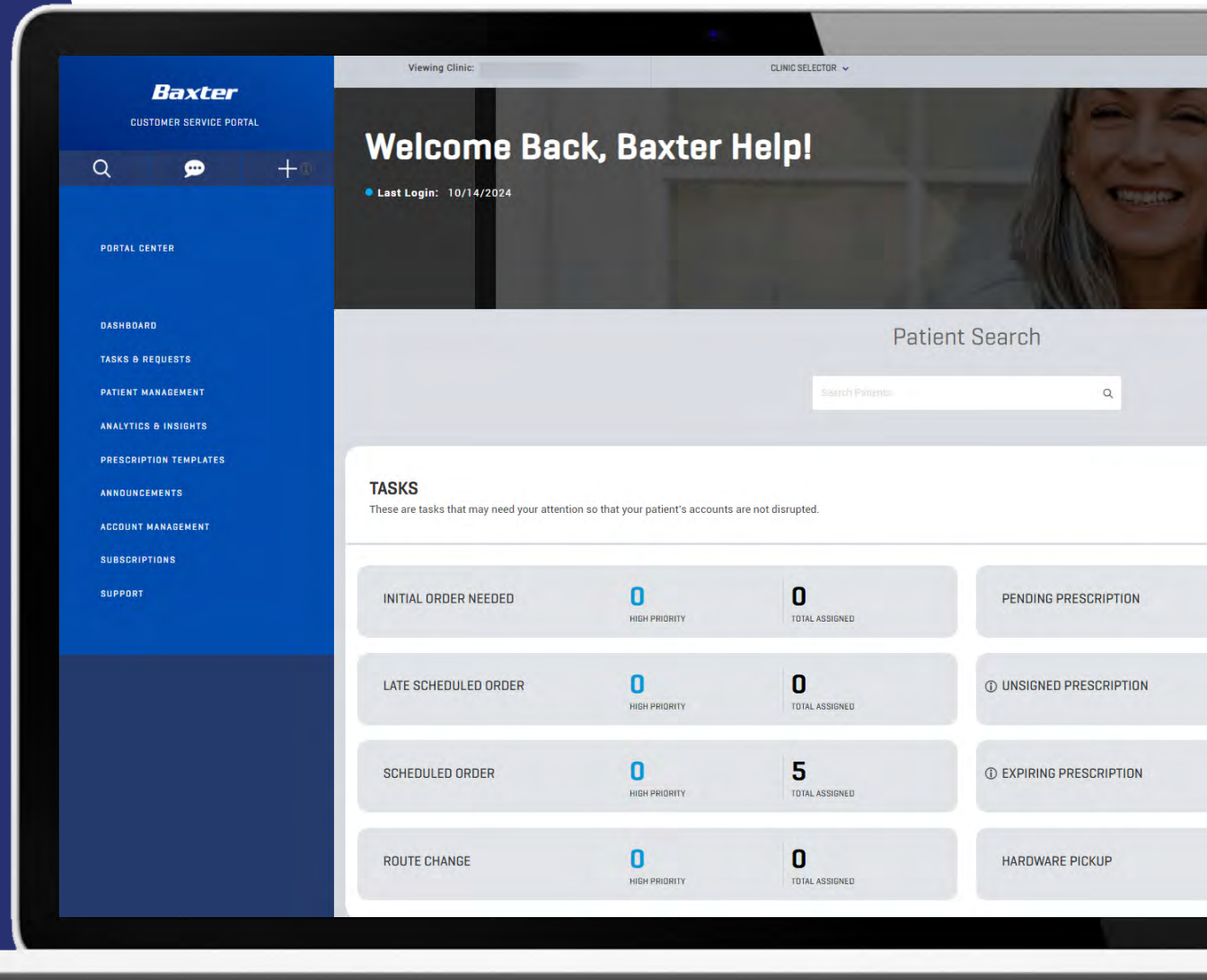


**MyBaxter** helps make it easy for nurses to effectively address PD logistics, giving them back more time to spend with their patients.

# Take Control of PD Therapy

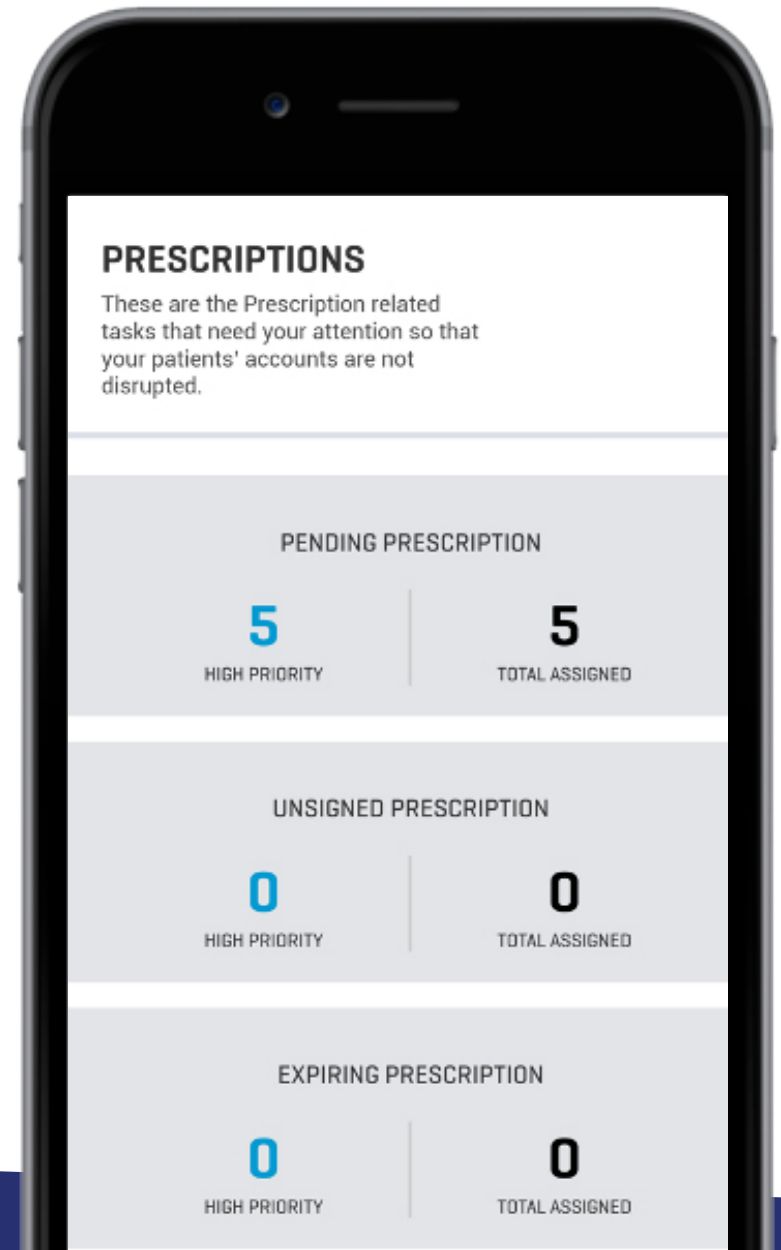
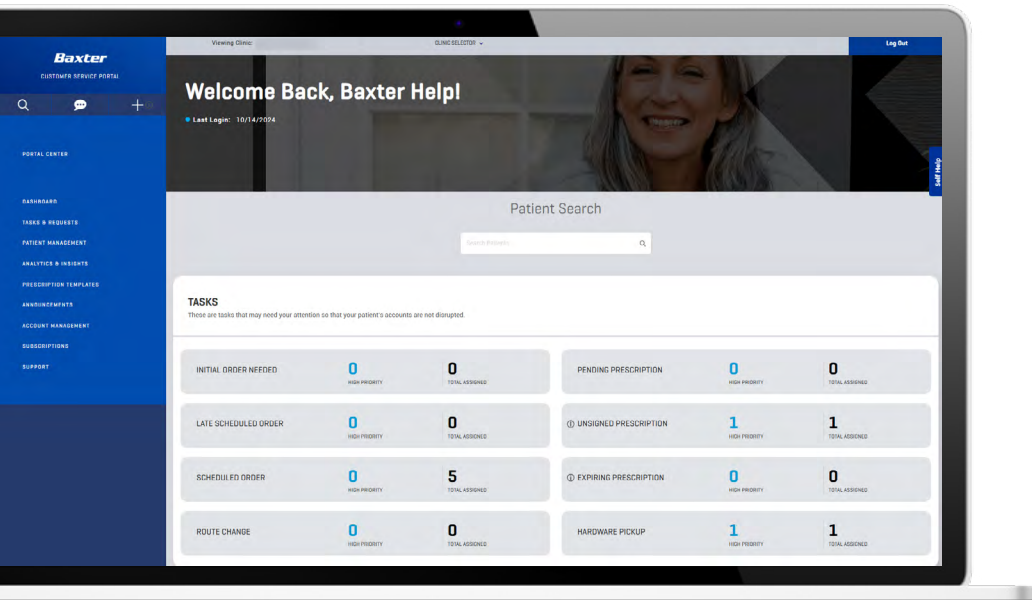
Getting PD supplies to patients is one of the most important things a dialysis nurse does.

**MyBaxter** gives nurses better control of prescription and supply management.



# FLEXIBILITY to Meet Your Needs

The **MyBaxter** Customer Service Portal can be accessed via a laptop, tablet, or smartphone.





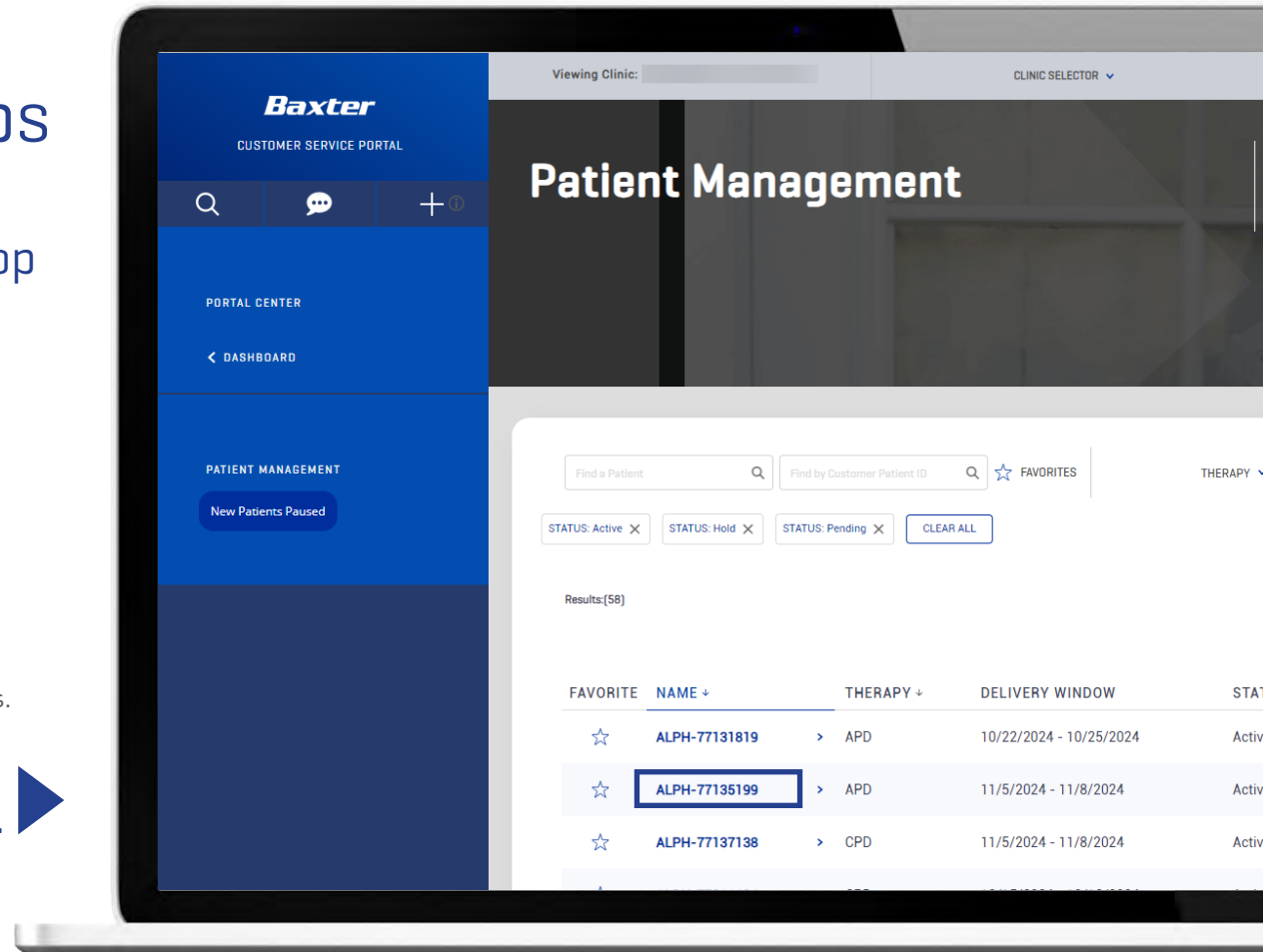
## Order History tracking at your fingertips

MyBaxter allows patients to stay on top of order status, details and delivery.

### Follow these easy steps:

1. From Home page, click on **PATIENT MANAGEMENT** section.
2. Find or type in **PATIENT NAME**.
3. Scroll down as needed to **ORDERS & DELIVERIES**.
4. Check **ORDER STATUS**.
5. Click **ORDER #** to view delivery details.
6. Click **TRACKING** to see more detail about the delivery status.

Click arrows to view on screen.



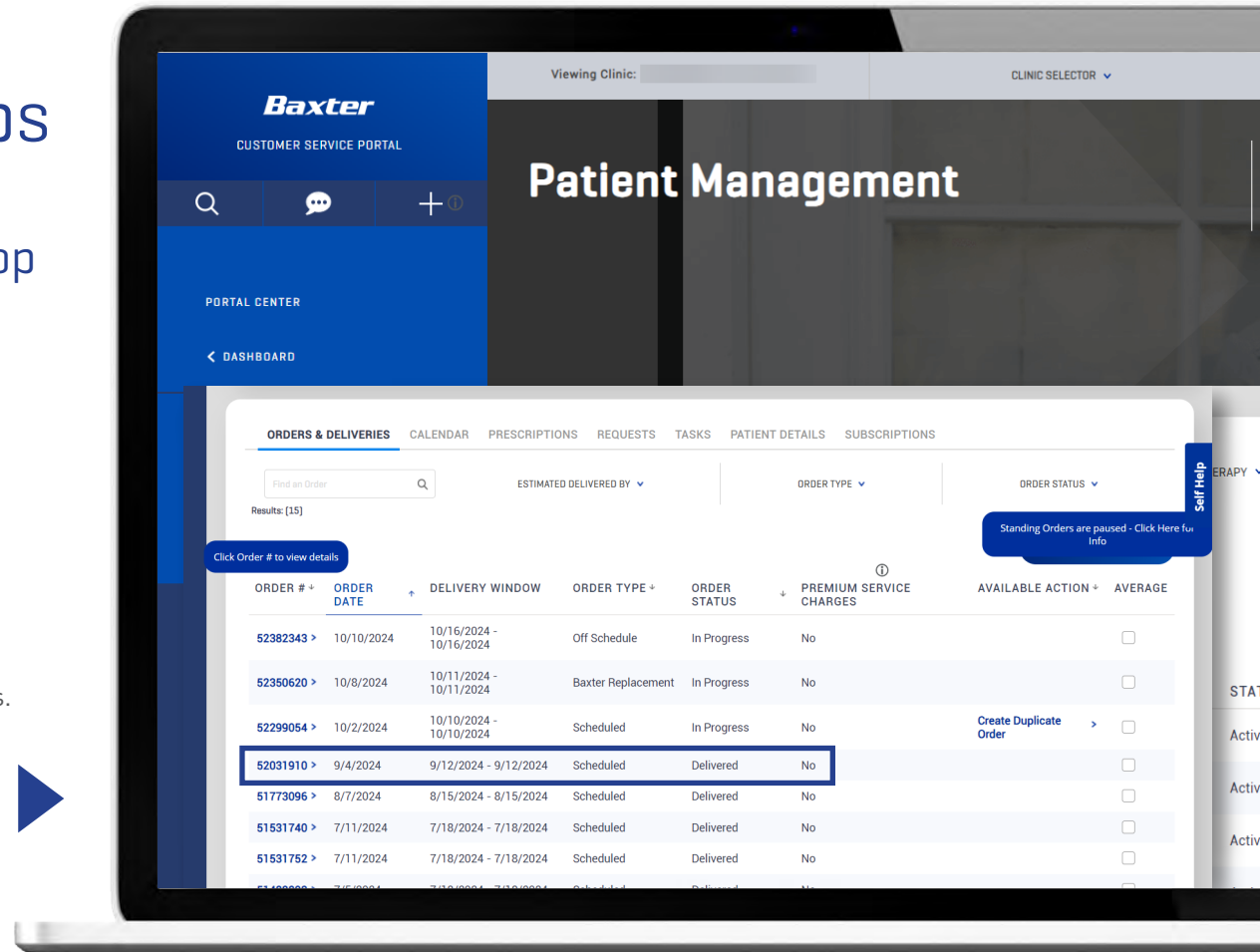
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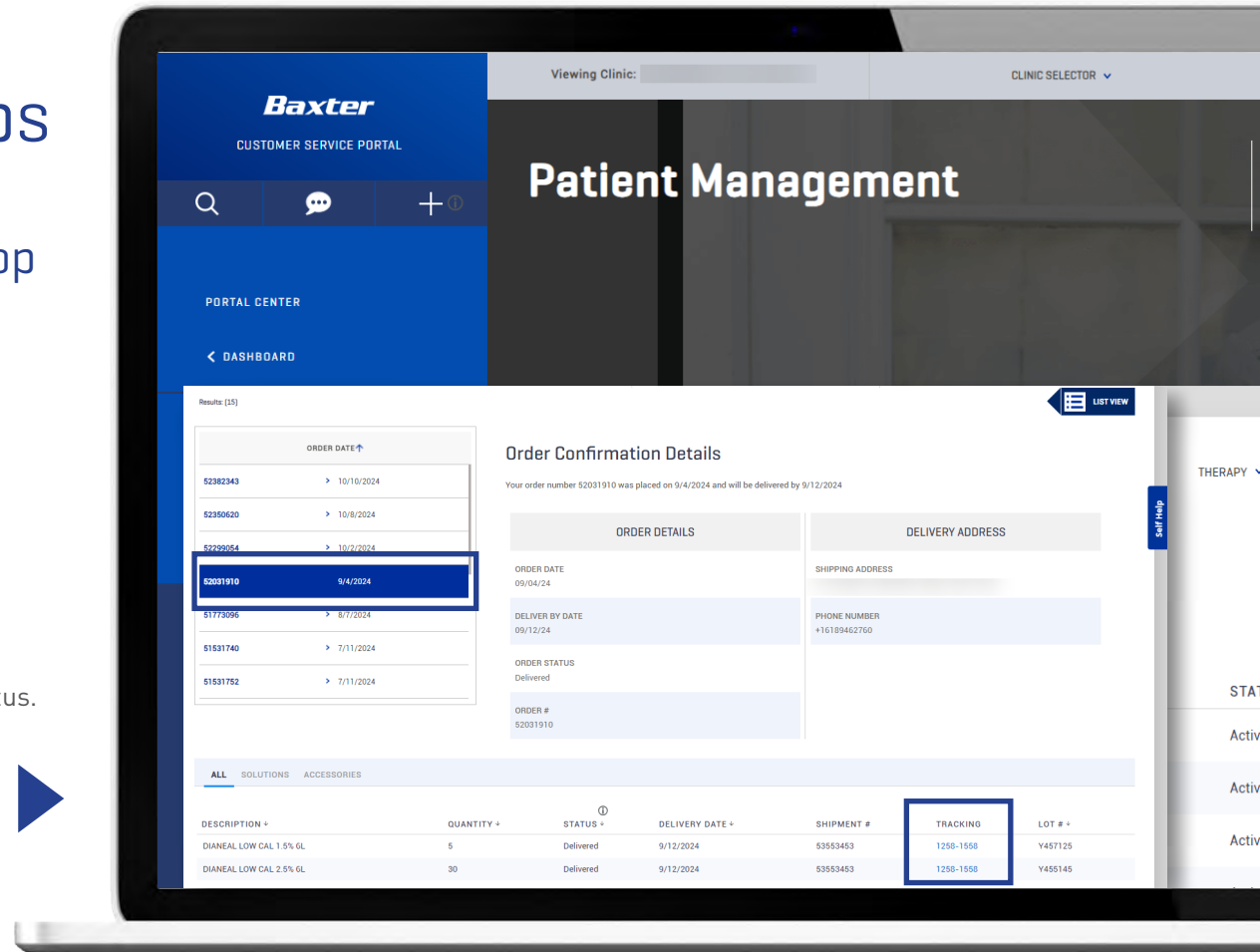
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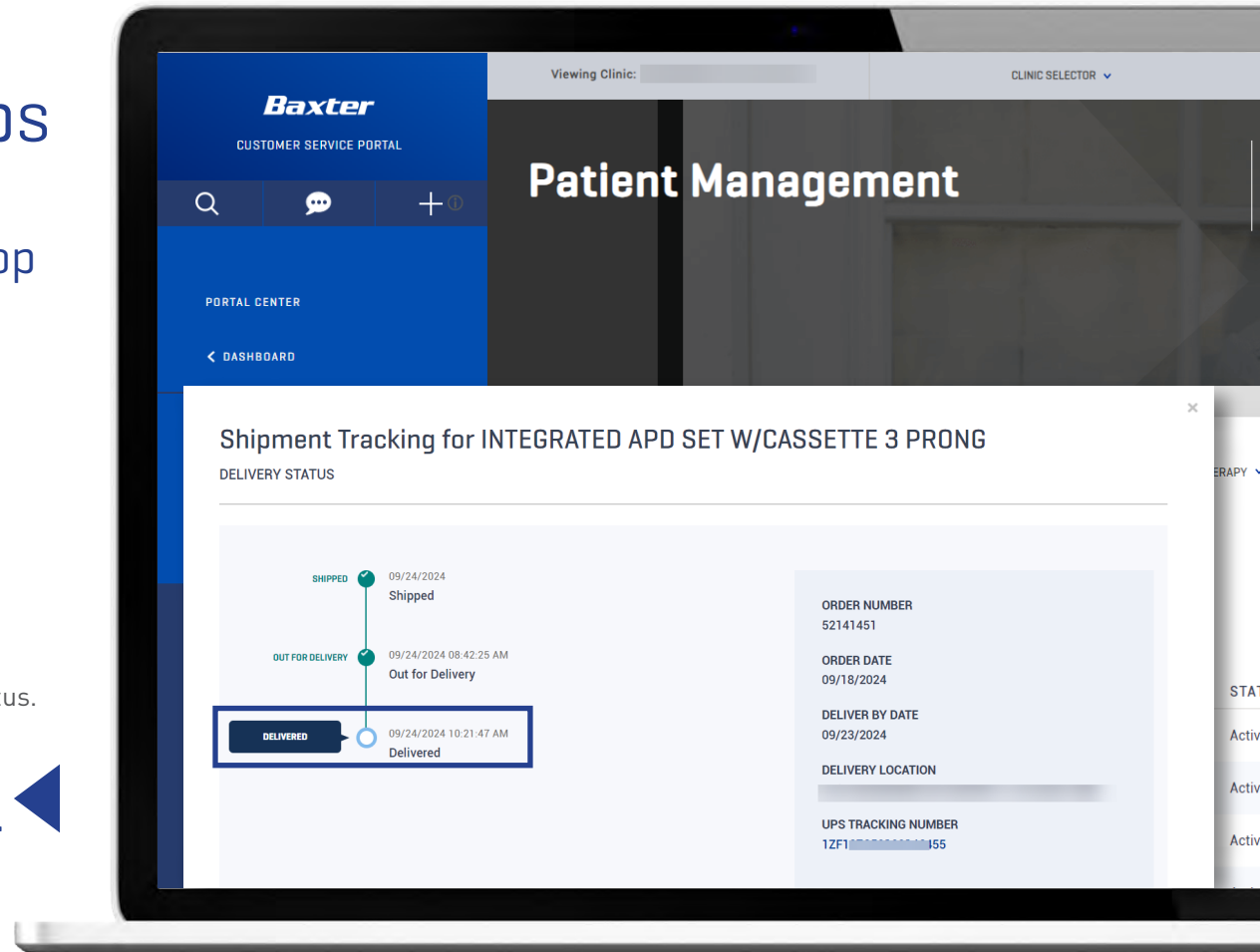
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# An Intuitive Interface Where Everything Is Simplified: Prescriptions, Scheduling, and Ordering

- Clear understanding of the high-priority tasks
- Easy identification of patient orders that will require Premium Services
- Ability to effectively address issues and complete tasks before they incur fees

## Orders & Deliveries Dashboard

### Initial Order Needed

- Total Assigned shows the patients that need their initial order. If it has been 2 delivery cycles since the patient was created, the Initial Order Needed is considered High Priority.

### Late Scheduled Order

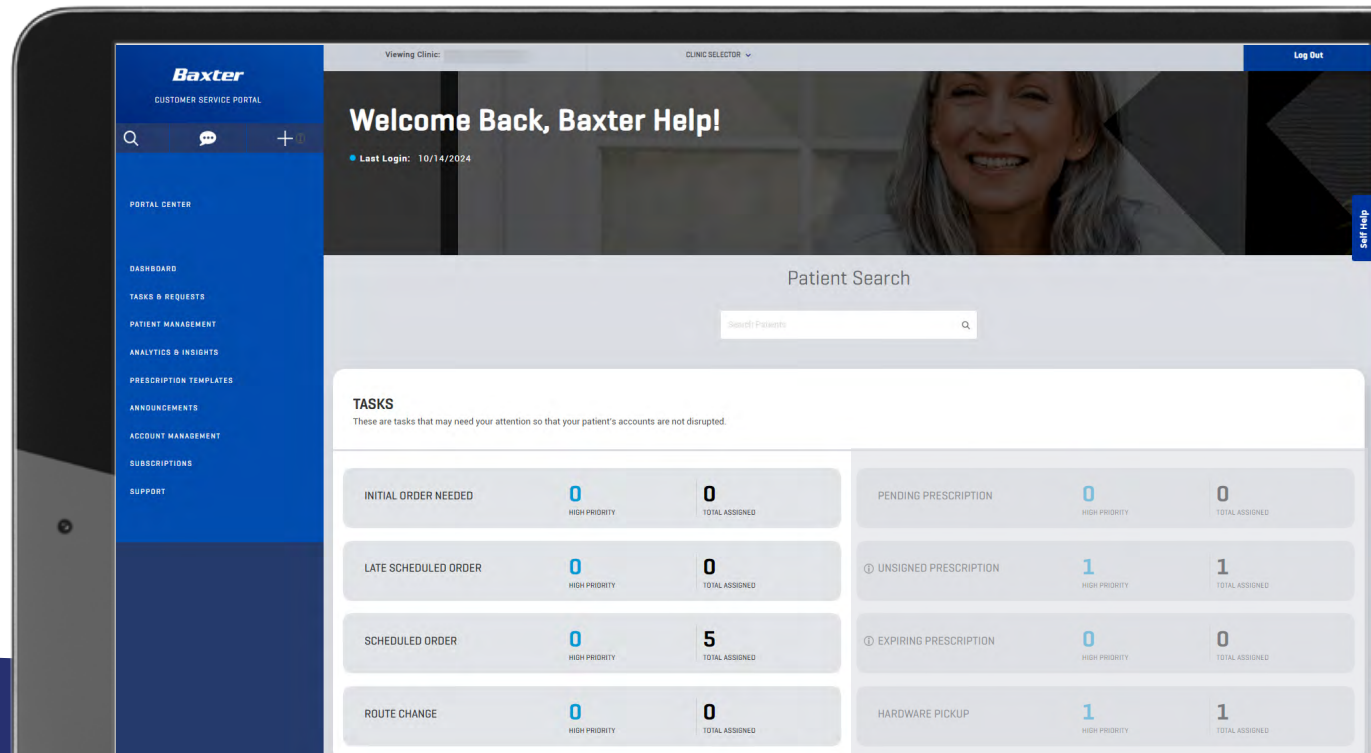
- Late Scheduled Order shows the patients who have missed their order deadline. The nurse can place an order, but it will incur a Premium Service fee. These orders are all considered High Priority.

### Scheduled Order

- Scheduled Order tasks occur when the patient's ordering window is about to expire.
- Total Assigned Scheduled Order tasks occur when there are 3 days left to place the order.
- High Priority Scheduled Order tasks occur when today is the last day to place the order.

### Route Change

- Route change occurs when a patient's delivery schedule has changed, and patient may need a small order placed until next delivery.





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## Prescriptions Dashboard

### Prescription Pending

- Assigned tasks are escalated to High Priority after being on the report for 45 days.

### Unsigned Prescription

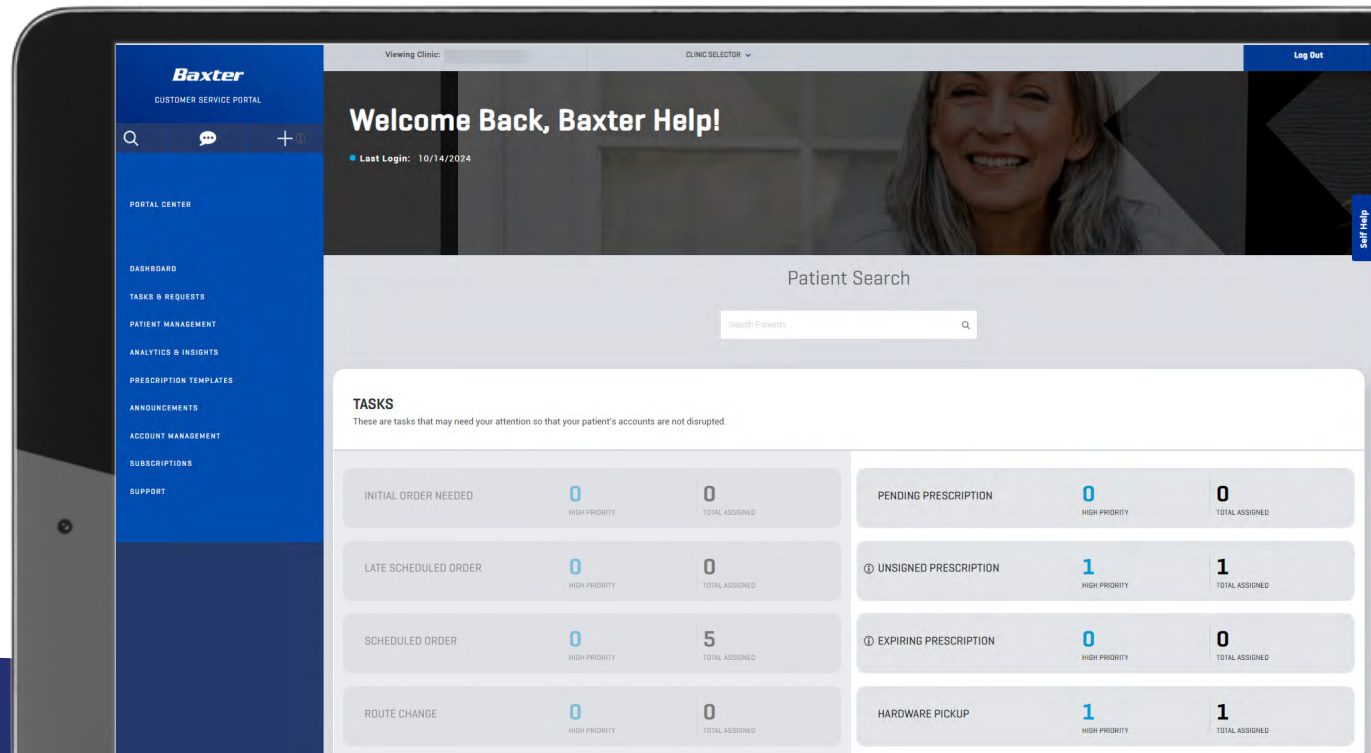
- Assigned tasks are escalated to High Priority when there is an order placed against the unsigned prescription.

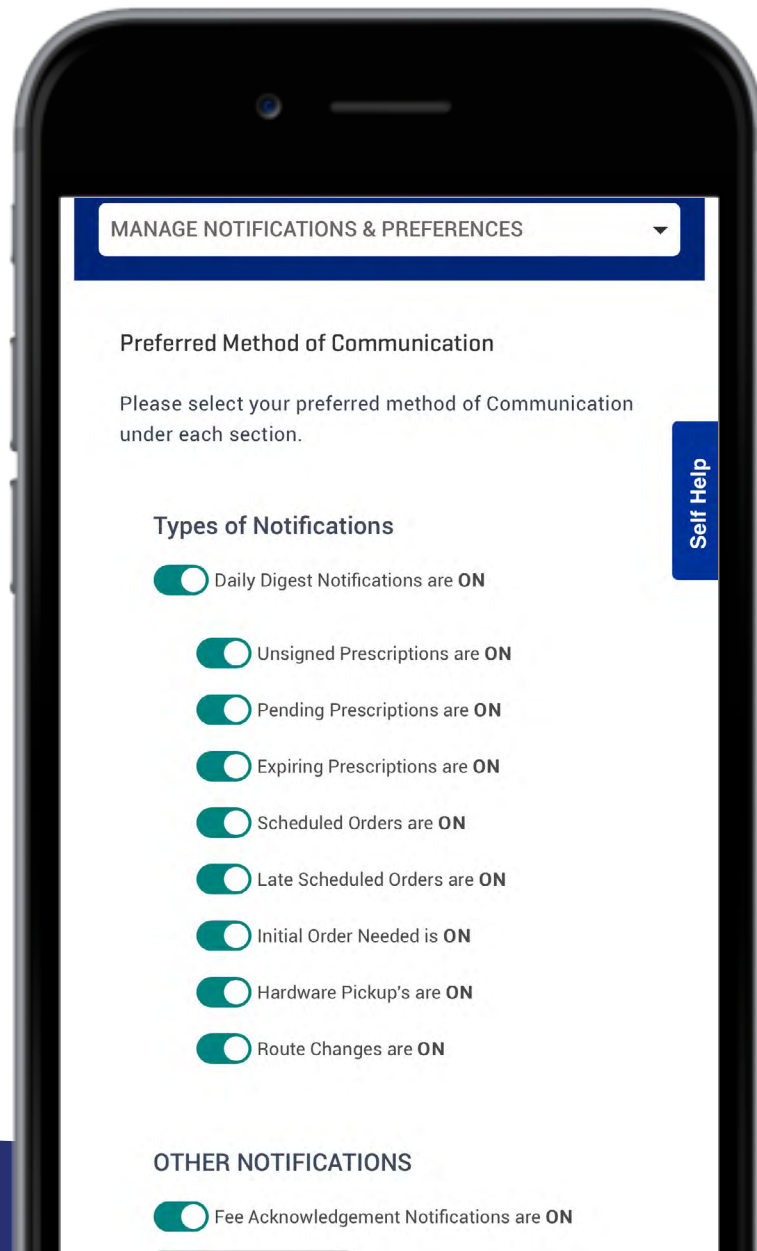
### Expiring Prescription

- Assigned tasks are escalated to High Priority 10 days prior to the prescription expiring.

### Hardware Pickup

- Hardware pickup occurs when an inactive patient has a cyclus assigned, which must be picked up.





## Configurable Reminders Provide More Control Over the Alerts That You Receive

Choose to get a daily digest sent by email with the key prescription and order tasks.

Customize what types of alerts go into the email updates.

Choose to get an immediate text or email alert if an order is placed through the **MyBaxter** Patient Portal that requires a Premium Service.

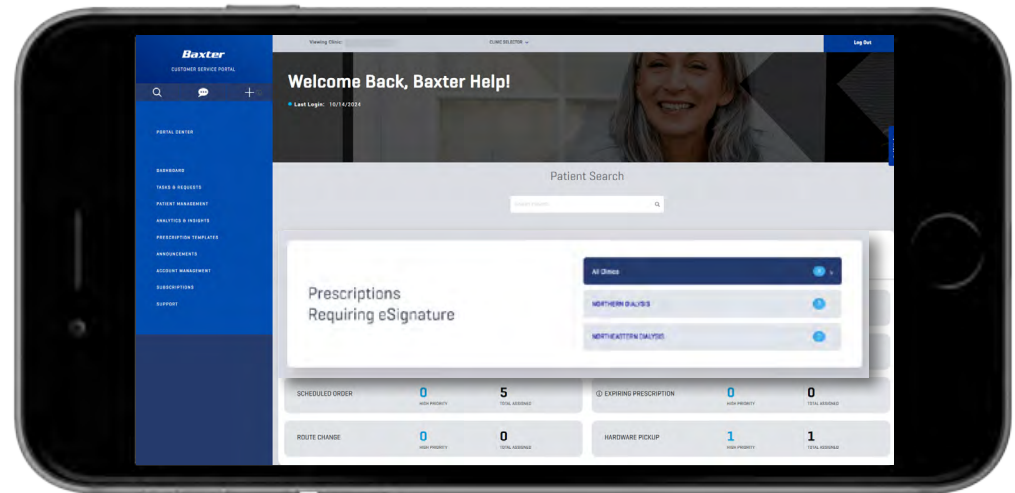
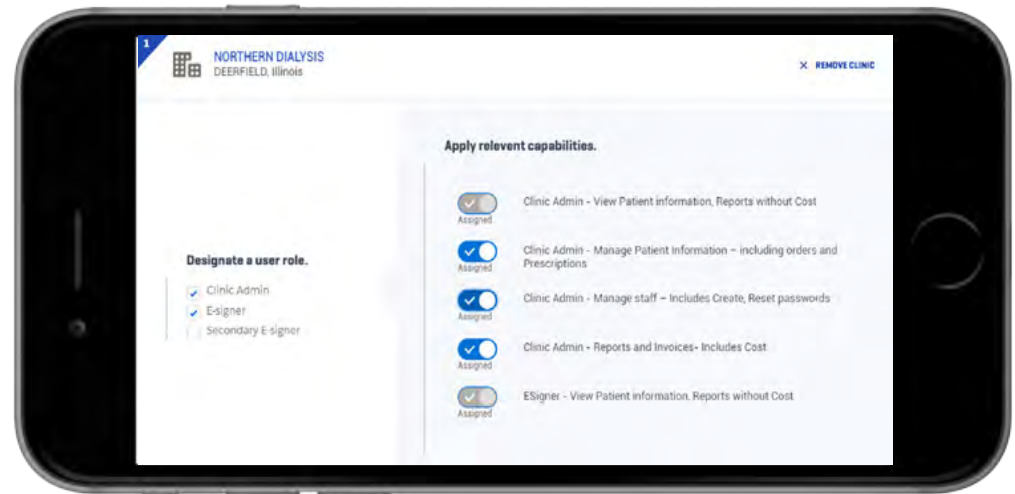
# Users & E-signing Have Been Revamped

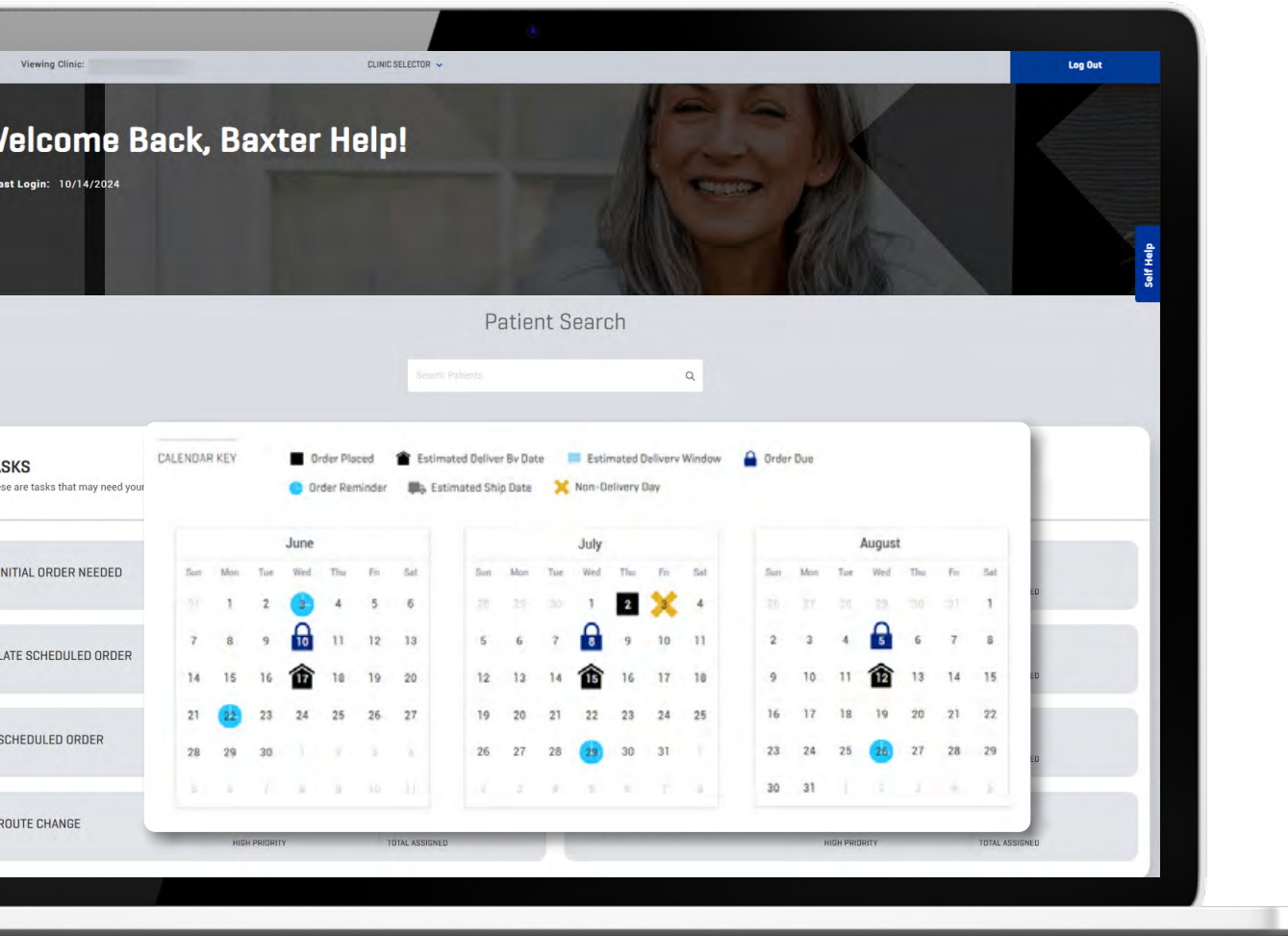
## User Management

- Easily add new users.
- Change user capabilities.

## E-signing

- Physicians will no longer use an App for E-signing. They will log into the **MyBaxter** Customer Service Portal and see a dashboard customized for them.
- Physicians will be able to E-sign for all patients without switching between their clinics.
- Physicians will not be deactivated due to infrequent use.





## Calendars Are More User-Friendly

- Print all patient calendars simultaneously.
- Calendar icons are identifiable and intuitive.
- New “Order Placed” calendar icon shows you when the patient has placed their order.

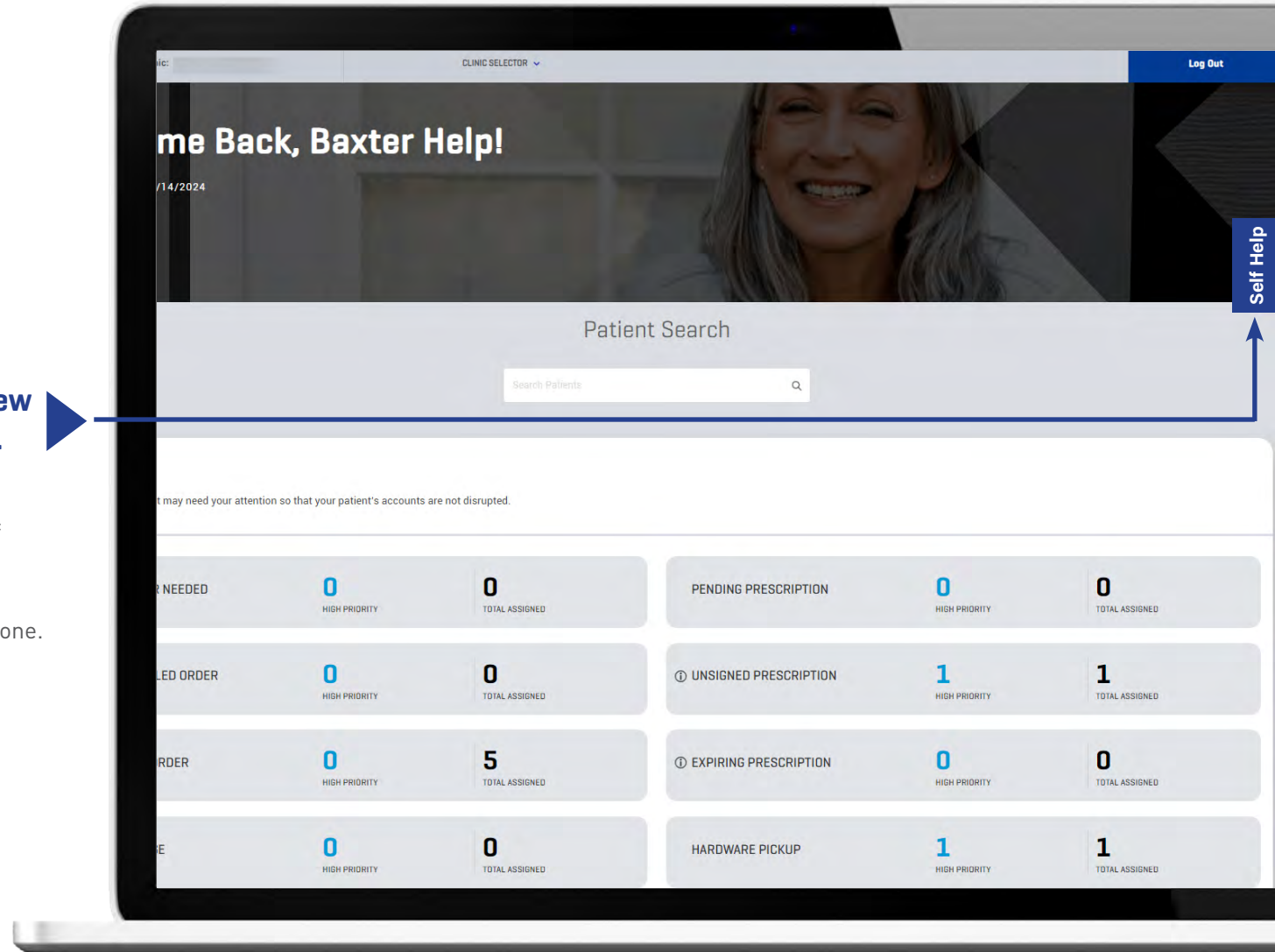
## Stay Close to HomeCare Services

- Announcements from Baxter keep you updated on important changes to delivery routes, new office hours, product information, etc.
- Chat with HomeCare Services or send them a message directly from the portal.

## Ramp-Up Quickly On All of the Site's Functionality With Automated Site Walk-Throughs

Click to view  
on screen.

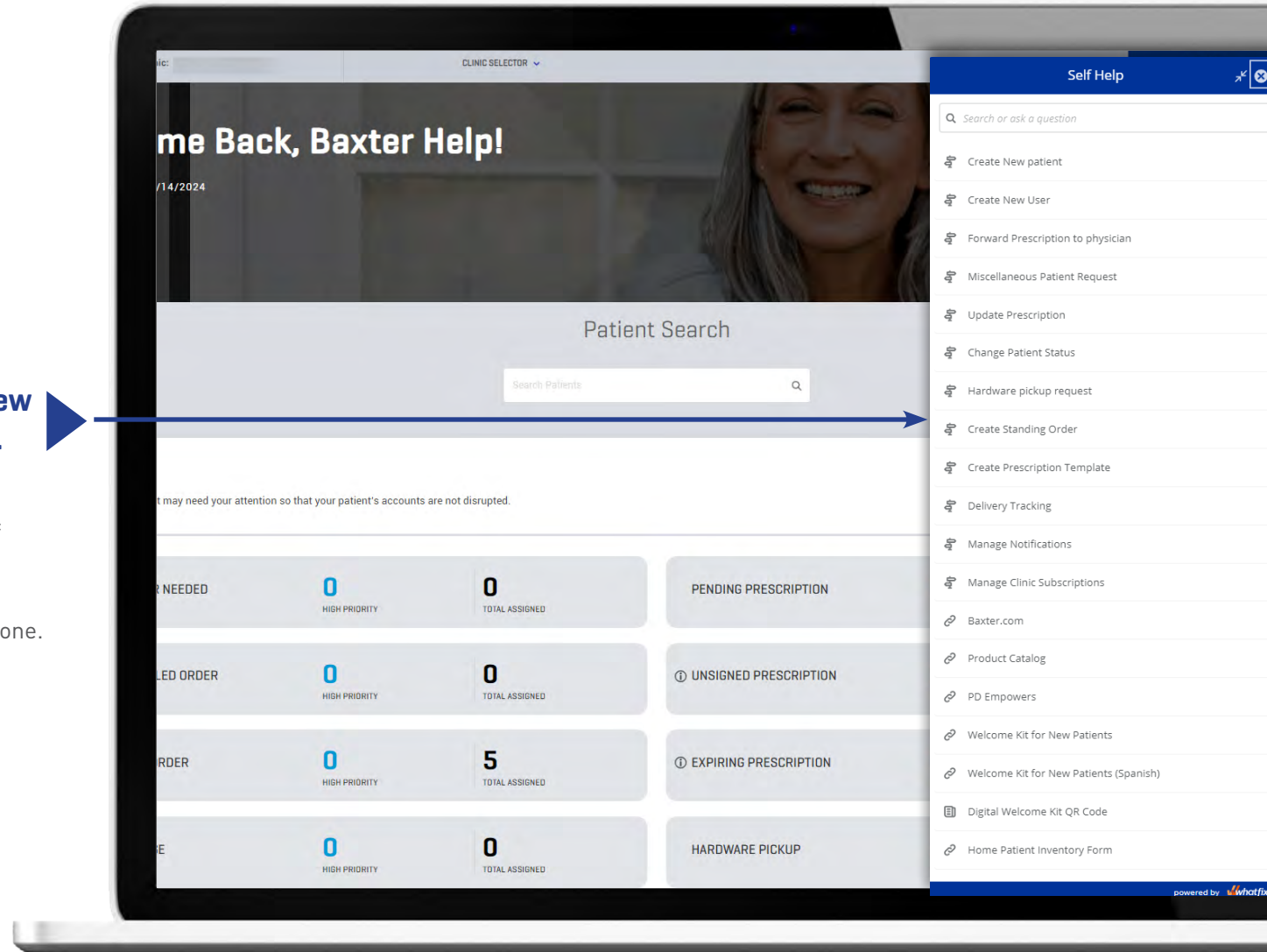
Click on the **SELF HELP** button on the side of the portal and type in the task you're trying to complete. The site will automatically walk you through the menus and clicks needed to get it done.



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## Making PD Logistics Easier

If you have already registered,  
log on at [my.baxter.com](https://my.baxter.com) or visit  
[pdempowers.com/hcp/mybaxter](https://pdempowers.com/hcp/mybaxter)  
to learn more.



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One Baxter Parkway  
Deerfield, IL 60015  
[www.baxter.com](https://www.baxter.com)

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US-RC00-240182 (v1.0) 10/2024